

Returns & Exchange Policy

Due to the nature of our product and for hygiene reasons we DO NOT offer refunds/exchanges on items simply unwanted/change of mind. If you receive an item damaged or faulty SSN Cosmetics will offer an exchange. If you receive a damaged/faulty item you must notify us within 28 days of receipt.

Please note all lashes are handmade, therefore each one will be slightly different this would only be a minor.

To complete your return/exchange, we require an email, receipt or proof of purchase.